



# Community Information Exchange

**26 Jan 2015**



## Agenda

- I. Welcome
- II. Army Emergency Relief Campaign FY15
- III. USARHAW Volunteer Recognition Ceremony
- IV. Commissary Update
- V. National Prayer Breakfast
- VI. CYS MilitaryChildCare.com
- VII. Schofield Health Clinic
- VIII. Directorate 60 sec Round Table
- IX. Open Forum
- X. Upcoming Events
- XI. Conclusion



# Welcome and Opening Remarks



## Army Emergency Relief (AER) Campaign FY15

- **Campaign Dates:** 1 March– 15 May 15
- **Campaign Kickoff:** 6 March 15, 1600-1700  
Location: Nehelani Banquet and Conference Center, Schofield Barracks  
*\*\*\*Will be followed by Right Arm Night*
- **Purpose:**  
Increase awareness of financial assistance available from AER  
Provide opportunity for Soldiers to donate and help fellow Soldier
- **FY 15 AER Campaign Donation Goal:** \$285,500.00
- **Donations:**  
-EARLY AER Campaign donation starts 12 Jan 15: Visit ACS or log onto <http://www.aerhq.org> (donations/online donations/guest/additional info=Schofield Barracks)  
  
-Campaign donations from 1 March – 15 May can be made through your unit/organization AER Campaign “Key Person”



## 2015 USARHAW VOLUNTEER RECOGNITION

### “Hands that Serve, Hearts that Care”

- **Date:** 14 April 2015 (Tuesday) Ceremony/Bar-B-Q  
12-18 April 2015: Volunteer Appreciation Week
- **Time:** -1100-1200 USARHAW VOLUNTEER RECOGNITION CEREMONY  
-1230-1430 USARHAW VOLUNTEER RECOGNITION ISLAND-STYLE BAR-B-Q
- **Location:** Nehelani Banquet and Conference Center, Schofield Barracks
- **Critical Deadlines for the Ceremony:**
  - 6 Feb 15:** Deadline for Organizational Point of Contact (OPOCs) verify volunteer hours for Calendar Year 2014 in the Volunteer Management Information System (VMIS)
  - 31 March 15:** Deadline for (1) RSVPs and (2) Submissions for volunteer recognition categories.  
The 2015 USARHAW Volunteer Nomination Packet is available online at [www.himwr.com/acs](http://www.himwr.com/acs)
- **PITFALLS TO AVOID:**
  - Ensure you nominate your volunteers for awards they are eligible for!
  - Ensure your volunteers are registered in VMIS and their hours are submitted!
  - Call (808)655-4ACS if you need any guidance/support in the process!



## 2015 USARHAW QUARTERLY VOLUNTEER RECOGNITION Na Koa Award(s)

- **Date Effective:** Retro-active to 1 January 2014
- **Award Criteria (General):**
  - (a) All volunteers, to include youth volunteers, must be officially **REGISTERED** in the VMIS
  - (b) For all volunteers, hours documented beginning 1 January 2014 are counted toward Na Koa criteria. Accrual of hours on-going and will not be retroactive at the beginning of a new year.
  - (c) Nomination may be made by any individual who has direct knowledge of the volunteer service;
  - (d) Approval of the nomination is organization director or the O-6 Commander/CSM or above
  - (e) All nominations will be reviewed by the Volunteer Awards Review Committee

- **Quarterly Submission Deadlines:**

<u><b>Quarter</b></u>	<u><b>Nominations Due</b></u>	<u><b>Presentation</b></u>
January-March	First Friday in April *	End of April
April-June	First Friday in July	End of July
July-September	First Friday in October	End of October
October-December	First Friday in January *	End of January

\*For FY 15, the deadline for Q1 and Q2 submissions is 31 March 15. Presentations will be made at the USARHAW Volunteer Recognition Ceremony 14 April 2015.

- In addition to the Na Koa Awards, USARHAW will recognize a Soldier, Family and Civilian Volunteer of the Year.



## 2015 USARHAW QUARTERLY VOLUNTEER RECOGNITION

### Na Koa Lapel Pin

- ✓ 300 hours/150 youth, VMIS
- ✓ Approval of Org Director/0-6 CDR/CSM or above
- ✓ Impact extends beyond the immediate organization

### Na Koa Bronze

- ✓ 500 hours/250 youth, VMIS
- ✓ Approval of Org Director/0-6 CDR/CSM or above
- ✓ Significant impact on the organization/unit or contributions to an org or installation special event

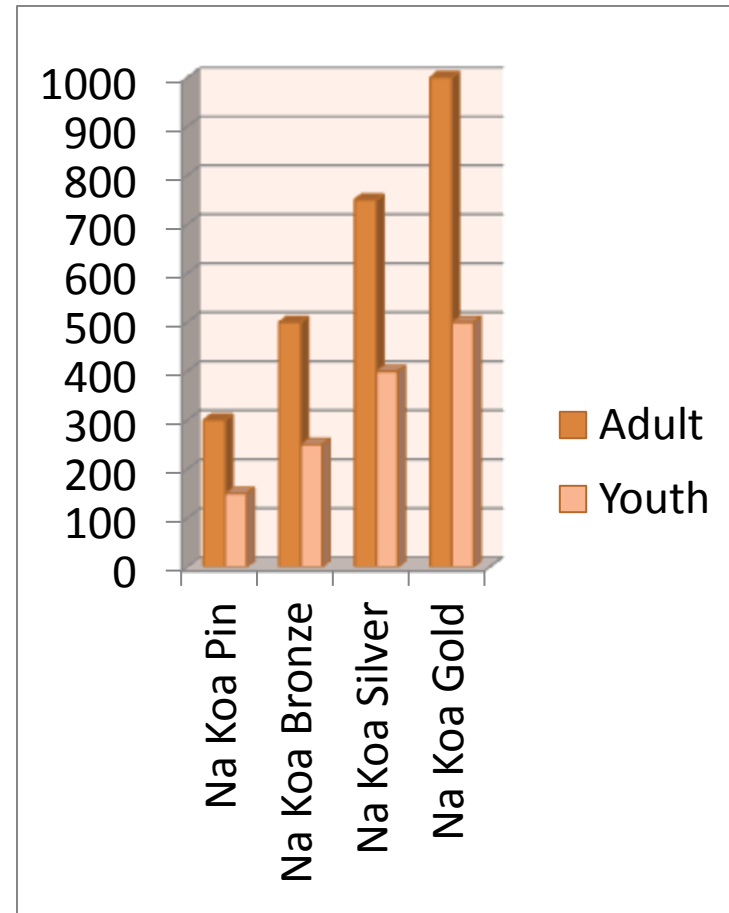
### Na Koa Silver

- ✓ 750 hours/400 youth, VMIS
- ✓ Approval of Org Director/0-6 CDR/CSM or above
- ✓ Service impacts a specific segment of the entire community

### Na Koa Gold

- ✓ 1000 hours/500 youth, VMIS
- ✓ Approval of Org Director/0-6 CDR/CSM or above
- ✓ Recognizes outstanding/distinguished support to the entire USARHAW community in at least two or more organizations or agencies exceptional service impacting the entire installation in one organization for an extended period of time **may** be considered

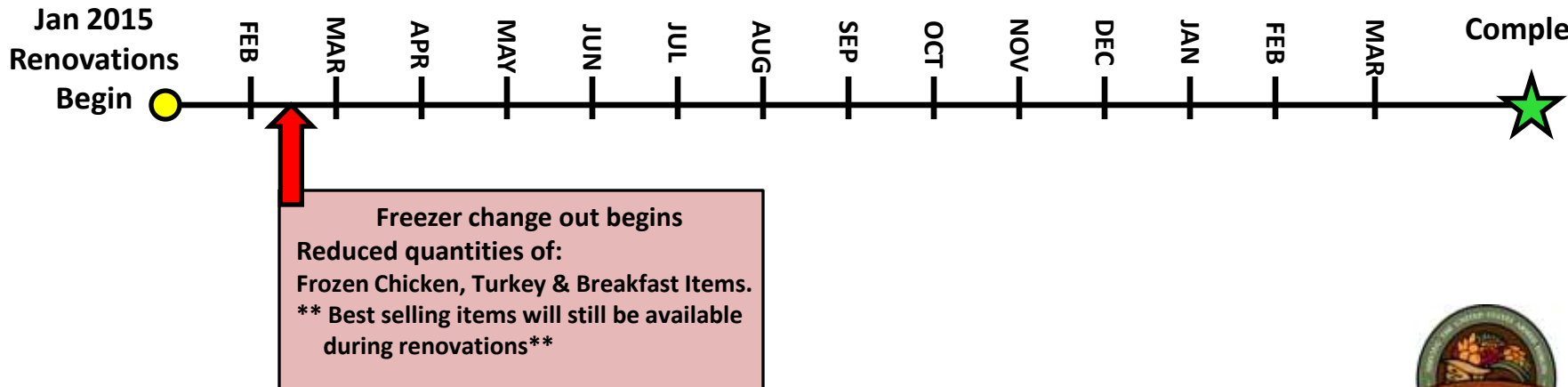
## Na Koa Award(s)





## Commissary Renovation

Mid April 2016  
Renovations  
Complete



### Renovation Scope

- All Freezers and Chillers will be replaced with upgraded equipment
- HVAC System will be replaced
- All shelving will be upgraded
- New DeCA decor package throughout the store
- Limited modifications to wall layout
- Updates will be provided monthly through installation media outlets.



Get the latest info!



Get the latest info & SAVE!





## USAG-HI Presents



## The National Prayer Breakfast

25 March 2015 @ 0730



Guest Speaker  
CH (MG) Donald Rutherford

at the

## Nehelani Conference & Banquet Center



## CYS Services – DoD MilitaryChildCare.com (MCC)

- **Interim Transition Dates:** 9-12 February
- **Launch Date:** 12 Feb
- **Website:** <http://www.militarychildcare.com/>
- **Purpose:** MilitaryChildCare.com (MCC) is a DoD website for military families seeking childcare. This single online gateway provides access to comprehensive information on military operated and military subsidized child care options worldwide. Families are able to search for and request care, manage their request, and update their profile on-line. MCC expedites child care placement through a standardized request process and waitlist management tools.
- **Benefits:**
  - Enhances customer support and does not replace communication with families
  - The waitlist is separate from enrollment. The programs identify vacancies and conduct the enrollment processes outside the system.
  - Anticipated Placement Time (APT) is shared with families and programs and updated periodically so users have a real time estimate for when offers may be made.
  - Requests are automatically sequenced based on the request for care date and priority. Offers are made in sequential order.
  - The waitlist is kept up-to-date because families are required to confirm that care is still needed every 30 days.
  - Families are required to respond to offers within a designated timeframe or request will be cancelled automatically.
  - MCC.com generates notifications when a response is required.
  - Request on the waitlist move automatically from one age group to another based on the child's DOB.



## CYS Services – DoD MilitaryChildCare.com (MCC)

- **Process:**
  - CYS Services Parent Services Staff (PCS) have contacted all patrons on waitlist to inform them of the transition to MCC.com. During the transition period, PCS staff will create profiles for patrons who are currently on the waitlist. Patrons will receive an e-mail from MCC.com notifying them to check their profile and update information as needed.
  - Request for care after the transition period of 9-12 Feb must be submitted to MCC.com. PCS staff will be available to assist patrons with the process of creating their profile as needed.
- **MCC Q&A Sessions:**
  - 18 Feb (1800-2000 ) Schofield Bks SAC Bldg 1280
  - 19 Feb (1800-2000) Ft. Shafter Youth Center Bldg 351



## US Army Health Clinic- Schofield Barracks

### Customer Relations Office:

- Handles patient concerns and difficulties that can be encountered in the Military Health Care System
- Phone: (808) 433-8504
- Building 676 Room 110A (Pharmacy area)

### Family Tours:

- 3<sup>rd</sup> Thursday of every month @ 2PM
- Meet in BLDG 676; Pharmacy waiting area
- Open to anyone receiving care at the USAHC-SB

### Army Provider Level Satisfaction Survey:

- To ensure improvements are made when needed and great service is acknowledged often
- Surveys received via email or USPS
- Submitted surveys are worth up to \$660 for your clinic





# Community Information Exchange (CIE) Round Table

- Chaplain
- DES
- DFMWR
- DHR
- LRC
- DPTMS
- DPW
- PAIO
- SLO
- Safety
- AAFES
- DeCA
- Red Cross
- Island Palm Communities
- Health Clinic
- Dental Clinic
- HPO
- Fisher House
- ASYMCA
- MFLCs



# Open Forum



## January

National Volunteer Blood Donor Month

- **27 Jan: 1830-2100 - Army 2020 Community Listening Session @ Hale Koa**
- **28 Jan: 1830-2100 - Army 2020 Community Listening Session – North @ Leilehua HS Cafeteria**
- **30 Jan: 1800-2000 – Leilehua Concert Series, Maunaloa performing; 655-7131**

## February

African American/Black History Month

- **01 Feb: Super Bowl**
  - 1100 – Kolekole Grill Party/brunch
  - 1100 – Tropics SB PartyVisit [www.himwr.com](http://www.himwr.com)
- **05 Feb: Solomon Elementary Evacuation Exercise**
- **13 Feb: Training Holiday**
- **14 Feb: Valentines Dinner @ Nehelani; visit [www.himwr.com](http://www.himwr.com)**
- **16 Feb: President's Day**
- **21 Feb: Mardi Gras on the Lawn, Generals Loop**
- **21 Feb: Home Alone Workshop @ ACS; 655-4227**
- **25 Feb: Financial Readiness Program (FRP)- Military Saves @ ACS**





April



## March

Women's History Month

**Sexual Assault Awareness Month**  
**Month of the Military Child**

- **04 March: 1800-1930 – Facebook Town Hall;**  
**[www.facebook.com/USAGHawaii](http://www.facebook.com/USAGHawaii).**
- **06 March: 1600-1700 – Army Emergency Relief Kick-Off**  
**@ Nehelani. Donate at [www.aerhq.org](http://www.aerhq.org).**
- **06 March: 1700-1900 – Right Arm Night @Nehelani; 655-**  
**4466**
- **16-20 March: Spring Camp @ all School Age and Youth**  
**Centers**
- **17 March: Home Alone Workshop @ ACS; 655-4227.**
- **25 March: 0730-0900 – National Prayer Breakfast @**  
**Nehelani; 655-6644**
- **27 March: 1700-1900 – Right Arm Night @ Nehelani;**  
**655-0098**
- **27 March: 1800-2000 – Leilehua Concert Series; 655-**  
**7131**

- **03 April: Home Alone Workshop @ ACS; 655-4227**
- **03 April: 1600 – IPC/DES Police Bike Patrol, Aliamanu**  
**Community Center**
- **04 April: 0900-1400 – Fun Fest and Earth Day Festival,**  
**Weyand Field; 655-0110**
- **14 April: 1100-1300 – Volunteer Recognition Ceremony**  
**@ Nehelani**
- **15 April: 1130-1300 – School Support Services Education**  
**Luncheon @ Nehelani**
- **22 April: 1500 – IPC/DES Keiki Bike Rodeo, SB Kalakaua**  
**Community Center**
- **24 Jan: 1800-2000 – Leilehua Concert Series; 655-7131**
- **24 April: 1700-1900 – Right Arm Night @ Nehelani; 655-**  
**0098.**